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| **Use Case Name:** | Logging into an Account | Version: | 0.1 |
| **Number:** | 004 | Date Created: | 5/31/2015 |
| **Service Package:** | Functional | Date Last Updated: | 5/31/2015 |
| **UML Diagram:** | Loan\_Grant\_UML.vsdx | Domain Expert(s): | Waseem, Marvin |
| **Initial Event:** | Registered User is viewing “Log in” page | | |
| **Primary Actor(s):** | Registered User | | |
| **Secondary Actor(s):** | N/A | | |
| **Brief Description:** | Registered User enters their credentials to access additional features | | |
| **Performance:** |  | | |
| *Volume:* | Loan & Grant Finder (L&G) shall be capable of completing 50,000 simultaneous requests. | | |
| *Response Time:* | Loan & Grant Finder shall deliver Registered User to Log In landing page within 3 seconds of credential submission | | |
| **Normal Flow Of Events:** | * Registered User provides valid email * L&G validates email address matches required convention (Note 1)   + L&G displays message if User provides non-conventional email address * Registered User provides password   + User may select “Remember Me” – Scenario is covered in Alternative Flow Of Events, below * Registered User clicks “Log in” | | |
| *Pre-conditions:* | User is Registered  “Log in” page returns no errors | | |
| *Post-conditions:* | Registered User is logged into their account and delivered to Landing page | | |
| **Alternative Flow Of Events:** | Log in failure  Registered User selects “Remember Me” | | |
| *Scenarios:* | User is prompted to “Try again”  User is logged into incorrect account  Registered user credentials are cached for 30 days, allowing user to return directly to Log In Landing Page when accessing L&G from same device  User manually Logs Out of account, if desired | | |
| **Assumptions/Issues/ Questions/Notes:** | Note 1 –   * + Uppercase and lowercase English letters (a-z, A-Z)   + Digits 0 to 9   + Characters ! # $ % & ' \* + - / = ? ^ \_ ` { | } ~   + Character . (dot, period, full stop) provided that it is not the first or last character, and provided also that it does not appear two or more times consecutively. | | |